



# Gobowen Primary School

School Lane, Gobowen, Oswestry, Shropshire SY11 3LD

Headteacher Mr Ronan Walsh

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Nurture Grow Flourish

25/02/25

Dear Parent/Carers,

As you know the school uses Class Dojo as an additional tool for communicating with parents. It is seen as a positive feature amongst all parents and staff find it useful for messaging parents' simple non-urgent messages.

For example:

- *Forest school is tomorrow, please remember to bring your forest school clothes.*
- *P.E. is on Wednesday this week.*
- *Parents or staff may wish to share positive news of an event their child attended.*
- *Learning in school may be shared with parents.*

If parents wish to raise concerns, it should be done in person or through a phone call if you cannot make it to school. A meeting can then be arranged at a suitable time. A suitable time is after school when the teacher is not teaching or voluntarily running a club. Staff have been told not to engage in message exchanges through Class Dojo regarding concerns being raised.

It has been brought to my attention that there is evidence of private messages between the teacher and parent then been shared with other parents. This is not acceptable. If this continues, the school will remove you from Class Dojo and you will not have access to it. There is no requirement for any school to have a messaging service like this. We use it as it is seen as a positive feature amongst all parents and staff find it useful for messaging parents' simple non-urgent messages.

Staff will do their best to respond to non-urgent messages as soon as they can, but they will not be required to check messages throughout the day when teaching. Staff will do their best to respond to non-urgent messages after school up to 4:30pm during the working week. It may not always be possible for staff to respond to messages the same day.

Any urgent messages must be reported to the office via a phone call and a suitable time will be arranged to discuss the concern.

Thank you for your support.

Yours sincerely,

Mr. Walsh