

Date: 23rd April 2026

Dear Parent/Carer

School Transport – September 2026

I refer to the transport provided by the Authority for entitled pupils who are due to start secondary school in September 2026.

If you have a son/daughter who is currently in Year 6, for whom you would like to apply for free school transport from September 2026, it is important that you submit an application for free school transport as soon as possible. ***Applications must be submitted before 31st May 2026.***

Applications can be submitted online at <https://shropshire.gov.uk/school-transport/> or over the phone with the Council's Customer Service Team by calling 0345 6789008.

Whilst writing, it is important to explain that, if your application is not submitted by ***31st May 2026***, it may be the case that the Authority will be unable to confirm the travel arrangements, where entitlement is agreed, prior to the start of the autumn term. Furthermore, where the Authority has been unable to process an application form, due to it being submitted late, parents/carers will be responsible for arranging the necessary travel arrangements for the child, prior to receiving transport arrangements from the Authority, even if your child has a sibling who already accesses school transport to the same school. If you have not had confirmation of entitlement to free school transport, your child(ren) will not be permitted to access a school bus.

I would like to thank you for your anticipated help with regard to this matter. Should you have any enquiries with regard to free school transport, please visit the Council's website using the above link, or contact us using the below telephone number or email address.

Yours sincerely

Passenger Transport Group
schooltransport@shropshire.gov.uk
0345 6789008